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<p>1 UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MASSACHUSETTS</p> <p>2</p> <p>3</p> <p>4</p> <p>5</p> <p>6 ANYWHERECOMMERCE, INC. and BBPOS LIMITED</p> <p>7 VS. C.A. No. 1:19-cv-11457-IT</p> <p>8 INGENICO, INC., INGENICO CORP., INGENICO GROUP, SA, 9 and INGENICO VENTURES SAS</p> <p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15 VIDEOTAPED WEB CONFERENCE DEPOSITION OF 16 BEN LO</p> <p>17</p> <p>18 December 8, 2021 19 12:30 p.m.</p> <p>20</p> <p>21</p> <p>22</p> <p>23 Denise A. Webb, CSR, RPR</p> <p>24</p> <p>25</p>	<p>1 I N D E X</p> <p>2</p> <p>3</p> <p>4 WITNESS: PAGE</p> <p>5 BEN LO</p> <p>6 EXAMINATION BY MR. TECHENTIN7</p> <p>7</p> <p>8</p> <p>9</p> <p>10 E X H I B I T S</p> <p>11</p> <p>12 NO. DESCRIPTION: DEFENDANT'S PAGE</p> <p>13 Exhibit 1 First Amended Complaint235 (65pp)</p> <p>14</p> <p>15 Exhibit 37 PCI Security Standards235 Council (17pp)</p> <p>16 Exhibit 38 Third Amended235 Objections and Answers (15pp)</p> <p>17</p> <p>18 Exhibit 39 History of Invention235 (3pp)</p> <p>19</p> <p>20 Exhibit 40 E-mail string (3pp)235</p> <p>21</p> <p>22 Exhibit 41 E-mail dated 7/23/12235 (2pp)</p> <p>23</p> <p>24 Exhibit 42 E-mail dated 2/16/12235 (1p)</p> <p>25</p> <p>26</p> <p>27</p> <p>28</p> <p>29</p> <p>30</p> <p>31</p> <p>32</p> <p>33</p> <p>34</p> <p>35</p> <p>36</p> <p>37</p> <p>38</p> <p>39</p> <p>40</p> <p>41</p> <p>42</p> <p>43</p> <p>44</p> <p>45</p> <p>46</p> <p>47</p> <p>48</p> <p>49</p> <p>50</p> <p>51</p> <p>52</p> <p>53</p> <p>54</p> <p>55</p> <p>56</p> <p>57</p> <p>58</p> <p>59</p> <p>60</p> <p>61</p> <p>62</p> <p>63</p> <p>64</p> <p>65</p> <p>66</p> <p>67</p> <p>68</p> <p>69</p> <p>70</p> <p>71</p> <p>72</p> <p>73</p> <p>74</p> <p>75</p> <p>76</p> <p>77</p> <p>78</p> <p>79</p> <p>80</p> <p>81</p> <p>82</p> <p>83</p> <p>84</p> <p>85</p> <p>86</p> <p>87</p> <p>88</p> <p>89</p> <p>90</p> <p>91</p> <p>92</p> <p>93</p> <p>94</p> <p>95</p> <p>96</p> <p>97</p> <p>98</p> <p>99</p> <p>100</p>
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<p style="text-align: right;">Page 109</p> <p>1 Q. Sure. So in interrogatory number one, you 2 identified all the confidential and trade secret 3 information, and I'm asking, does BBPOS maintain 4 the confidentiality of that information by 5 burning off one of the fuses of the 6 microprocessor chips? 7 A. No. This is one of the ways to protect some 8 of the trade secret. But, of course, it can't 9 protect all of the trade secret. It's just one 10 of the ways. 11 Q. What about password protection? Does BBPOS 12 password protect all of the information contained 13 in response to interrogatory number one? 14 A. Not all but some. 15 Q. The next notation is "Nondisclosure." What does 16 that mean. 17 A. Nondisclosure agreement. 18 Q. That's -- just to orient you, it says, 19 "Nondisclosure," and then it says, "Entry into 20 nondisclosure agreement." So what do you mean by 21 nondisclosure? 22 A. Well, we enter into a nondisclosure 23 agreement, so nondisclosure is the same as the 24 nondisclosure agreement. 25 Q. Is it BBPOS's contention that the information</p>	<p style="text-align: right;">Page 111</p> <p>1 Q. Who told you that? 2 A. Well, Will Graylin told me that. 3 Q. When did Will Graylin tell you that? 4 A. Can you repeat the question? 5 Q. When did Will Graylin tell you that? 6 A. Well, he told me that in 2012. 7 Q. Did Will Graylin tell you specifically that ROAM 8 Data had communicated information to Ingenico, 9 Inc.? 10 A. No. He just said that -- he just told me 11 that he -- Ingenico steal our IP. 12 Q. So you don't know -- there's three defendants 13 here, right? There's Ingenico, Inc., Ingenico 14 Corporation -- there's four, I guess -- Ingenico 15 Group SA, and Ingenico Ventures SAS. You're 16 familiar with that? 17 A. Well, I treat them all Ingenico. 18 Q. All right. So that probably answers my question. 19 Will Graylin didn't say -- didn't differentiate 20 between the different Ingenico entities when he 21 said whatever he said about the trade secrets, 22 right? 23 A. Yes. 24 Q. Did Will Graylin tell you which IP had been sent 25 by ROAM to Ingenico?</p>
<p style="text-align: right;">Page 110</p> <p>1 that's set forth in response to interrogatory 2 number one, as well as anything that you told me 3 earlier on was a trade secret, that that 4 information has never been shared with a third 5 party except under an NDA? 6 A. That's correct. 7 Q. And then it ends by saying, "and generally 8 through best business practices of industrial 9 design." Do you know what that means? 10 A. I think (inaudible) share the trade secret. 11 So we share the standard NDA. 12 Q. Do you know what's referred to by best business 13 practices of industrial design? 14 A. I don't know. 15 Q. So I'd like to ask you -- let me just ask it this 16 way. How did the defendants get ahold of this 17 trade secret information? 18 A. The defendant is ROAM Data, or are you 19 talking about Ingenico? 20 Q. I'm not trying to limit -- you've alleged trade 21 secret misappropriation by the defendants. And 22 my question is, how did the defendants 23 misappropriate this information? 24 A. Well, I was told that ROAM Data transfer our 25 trade secret to the defendants.</p>	<p style="text-align: right;">Page 112</p> <p>1 A. No. There was no detail. 2 Q. Did you ask him? 3 A. I ask him, but he didn't give me any detail. 4 Q. So how do you know now -- as you've set forth in 5 your response to these interrogatories, how do 6 you know that this information was 7 misappropriated by the defendants? 8 A. We saw the defendant has a similar product in 9 a trade show in 2014. Then remind me what Will 10 Graylin told me before. But at that period of 11 time, I believe that the defendant steal my IP. 12 Q. So in 2012, Will Graylin told you that ROAM Data 13 had transferred your IP to Ingenico, right? 14 A. Yes. 15 Q. And what did you do in response to that 16 information? 17 A. Well, when Will Graylin call me, he deliver 18 me to message. One message was he was fired by 19 ROAM Data. So he say (inaudible) angry. And at 20 the same time, he said that ROAM Data steal your 21 IP. So he told me this is one of the reasons why 22 he was fired. So I was -- I did nothing. I was 23 quite skeptical about that. 24 Q. What was one of the reasons he was fired? 25 A. He said that he has a different opinion with</p>

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1 some of the -- with the owner of the -- with the
2 top member of the ROAM Data. He has a different
3 opinion with them.
4 Q. He has a different opinion with a board member of
5 ROAM Data?
6 A. Yes.
7 Q. About what?
8 A. About a transfer of BBPOS trade secret to
9 Ingenico.
10 Q. So what was the difference of opinion?
11 A. He does not agree to transfer, you know,
12 and -- so he don't agree to transfer.
13 Q. So Will Graylin told you that he was fired by
14 ROAM Data because ROAM Data was going to transfer
15 information to Ingenico, and he disagreed with
16 that; is that -- do I understand you correctly?
17 A. Well, he just -- no. He just said that he
18 has different opinion. Just different opinion.
19 Q. But a different opinion about whether to transfer
20 IP to Ingenico, right?
21 A. Yes.
22 Q. Anything else?
23 A. No.
24 Q. Did you believe him when he called you?
25 A. I don't believe him.

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1 Q. You didn't believe him that he had been fired?
2 A. Yeah. Of course he was fired at ROAM Data.
3 ROAM Data is one of our biggest customer. So it
4 seemed to me that he tried to arrange to destroy
5 everything. So I don't believe him.
6 Q. So did you believe him that he had been fired?
7 A. Well, I believe he had been fired. He was
8 fired. He was quite angry.
9 Q. And why do you think he was fired?
10 A. He told me that. He told me that he was
11 fired. And after that -- after that, I no
12 longer -- the contact (inaudible). My contact
13 with ROAM Data is no longer Will Graylin.
14 Q. Your contact point is no longer Will Graylin?
15 A. Yes.
16 Q. Who became your contact point?
17 A. If I remember correctly, (inaudible) CEO,
18 Copeal (phonetic). Bill. Yeah. It's bill. I
19 miss -- the last name is Backwan (phonetic). I
20 just know the first name is Bill.
21 Q. So when Will calls you and says, they're stealing
22 your IP, you didn't believe him?
23 A. I don't believe him.
24 Q. Did you do anything to verify that?
25 A. No, I didn't do anything to verify that.

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1 Q. Did you have any reason to think that information
2 was actually making its way to Ingenico.
3 A. No.
4 THE WITNESS: Can I have a break? I
5 have a (inaudible).
6 MR. TECHENTIN: If you can just answer
7 the question that's pending. We can take a break
8 right after that.
9 THE WITNESS: What was the question?
10 MR. TECHENTIN: Could read it back,
11 please?
12 (PENDING QUESTION READ)
13 A. No.
14 MR. TECHENTIN: How long do you want to
15 break for?
16 MR. GRIFFIN: I think that's a bathroom
17 issue. Why don't we take five minutes.
18 MR. TECHENTIN: All right. That's
19 fine.
20 THE VIDEOGRAPHER: This marks the end
21 of media unit four. The time is 1:36 p.m. We
22 are off the record.
23 (OFF THE RECORD)
24 THE VIDEOGRAPHER: This marks the
25 beginning of media unit five. The time is

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1 1:42 p.m. We are on the record.
2 Q. So, Mr. Lo, how was it that ROAM Data obtained
3 the trade secret and confidential information
4 that's set forth in Exhibit 1 and that you've
5 described today in your testimony?
6 A. Once upon a time, ROAM Data would like to
7 acquire our company. So we signed (inaudible).
8 And then ROAM Data start the (inaudible) process.
9 This is the period of time that we transfer all
10 of these trade secrets to ROAM Data.
11 Q. And that's -- so if I understand you correctly,
12 you're saying that at some point ROAM Data made
13 overtures about acquiring BBPOS; is that right?
14 A. Yes.
15 Q. And there was an agreement signed to explore
16 those talks?
17 A. Yes.
18 Q. And it was during that period of time that you
19 say that BBPOS sent all of this information to
20 ROAM Data?
21 A. Yes.
22 Q. And was that in response to a request from ROAM
23 Data?
24 A. Yes.
25 Q. Was that request in writing?

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1 including designs and trade secrets from ROAM's
2 exclusive vendor BBPOS Limited without any
3 commercial agreement in place between ROAM and
4 Ingenico." Do you see that?
5 A. Yes.
6 Q. Then it says, "In July 2012, Rotsaert organized a
7 multiday visit with Ingenico engineering
8 personnel to interview BBPOS personnel on design
9 and trade secrets on the products BBPOS was
10 making for ROAM." Do you see that?
11 A. Yes.
12 Q. Is that accurate?
13 A. I don't know.
14 Q. It says, "The documents requested by Rotsaert
15 included schematics, data output format files,
16 design files and even source code." Is that
17 accurate?
18 A. Well, I don't know. This is -- you said this
19 is according court filing. I don't know whether
20 this is (inaudible) or not.
21 Q. So if this court filing is correct, the meeting
22 that you described in which confidential and
23 trade secret information was disclosed to ROAM
24 Data occurred in July 2012, correct?
25 A. I don't know.

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1 Q. But this court filing that you quote in your
2 complaint says July 2012 is the date of the
3 meeting, right?
4 A. Yes.
5 Q. And the materials that are described in this
6 paragraph as having been disclosed, those are the
7 things that you're complaining about in this case
8 as your trade secrets, right?
9 A. Yes.
10 Q. So if the court filing is correct in its timing,
11 the disclosures that were made in person in Hong
12 Kong took place in July of 2012, right?
13 A. Well, this is -- but this is -- this is the
14 court filing. And then if I go back to -- so you
15 ask me when Will Graylin told me he was sue
16 Ingenico. So I don't know whether this is true
17 or not true. And this is court filing by Will
18 Graylin, so I don't know whether what he says is
19 true or not true. I just don't know.
20 Q. He also makes reference to the fact that the
21 multiday visit which was with Ingenico
22 engineering personnel. Do you see that?
23 A. I see that.
24 Q. Do you have any reason to believe that
25 Mr. Graylin is wrong about who it was that

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1 visited at BBPOS in July of 2012?
2 A. Depending on which time period. What you're
3 talking about at (inaudible) Will Graylin told me
4 that in 2012, then I think that he was angry, so,
5 I don't know.
6 Q. Then it says, Further -- it says, "All files
7 except for source code were turned over to
8 Rotsaert." Is that true, that you gave Rotsaert
9 all the information he was looking for except
10 source code?
11 A. I don't remember that. I'm not sure.
12 Q. If then says, "Further detailed interviews were
13 conducted by Rotsaert and Ingenico engineers to
14 deduce the trade secrets used in the making of
15 ROAM's products by BBPOS." Is that true?
16 A. Can you repeat your question?
17 Q. Is it true that after the meeting in Hong Kong
18 where you say trade secrets were disclosed, that
19 Rotsaert and Ingenico engineers conducted further
20 detailed interviews to deduce the trade secrets
21 used in the making of ROAM's products by BBPOS?
22 A. I'm not sure, but I think so.
23 Q. And did BBPOS provide answers in response to
24 those interview questions?
25 A. I think so.

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1 Q. So, in the summer of 2012, because Will Graylin
2 was angry, you didn't think that you needed to
3 worry about these trade secrets being misused; is
4 that your testimony?
5 MR. GRIFFIN: Objection. Asked and
6 answered.
7 A. Yes.
8 Q. And I think your testimony earlier today was that
9 you didn't concern yourself with this issue until
10 some time later when you saw a competitive
11 product at a trade show; is that right?
12 A. Yes.
13 Q. And I think you identified that as being in 2014?
14 A. Yes.
15 Q. Do you recall when in 2014 that trade show
16 occurred?
17 A. I think the trade show was CARTES in France,
18 so it's (inaudible) in 2014.
19 Q. It's what Q4?
20 A. Fourth quarter, October -- October, November.
21 But I don't remember the exact date.
22 Q. But you recall that it was the CARTES show,
23 C-A-R-T-E-S, in Paris during Q4 2014?
24 A. Yes.
25 Q. And tell me what you saw.

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1 A. I saw -- I saw a product which is similar to
2 Chipper in an Ingenico booth, and that this is
3 the period of time that I start to worry.
4 Q. So Ingenico has a booth at this trade show, yes?
5 A. Yes.
6 Q. And you visited the booth, correct?
7 A. Yes.
8 Q. And you saw -- what did you see that caused you
9 to worry?
10 A. I saw a device which is similar to Chipper.
11 Then I start to worry about my business with ROAM
12 Data.
13 Q. All right. And Chipper -- we talked about this
14 before. Chipper does ENV and magstripe, yes?
15 A. Yes.
16 Q. And in 2014, the Chipper had an audio jack; is
17 that right?
18 A. Yes.
19 Q. Did the product that you see have an audio jack?
20 A. Yes.
21 Q. What other aspects of it made you think it looked
22 like Chipper?
23 A. Well, it look like Chipper with audio jack
24 and magstripe and EMD card.
25 Q. Magstripe and EMD card?

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1 A. Yes.
2 Q. So where it's -- was it similar looking or
3 similar in function or both?
4 A. Both. Similar in service and looking.
5 Q. In what way was it same looking to Chipper?
6 A. We try to promote the Chipper to ROAM Data
7 from 2012, 2013, 2014, and we also sell some
8 product to ROAM Data. And then in 2014, when I
9 see Ingenico has similar product, which looks
10 similar, that is the form factor, the shape is
11 quite similar, then I start to worry.
12 Q. So the form factor was quite similar?
13 A. Yes.
14 Q. Other than size, what other aspects -- strike
15 that. Was the size similar?
16 A. Yes.
17 Q. What, other than size, was similar in terms of
18 the form factor?
19 A. The shape -- the shape and size.
20 Q. Anything else?
21 A. No.
22 Q. I think you also mentioned, was this prototype
23 EMV capable?
24 A. Yes.
25 Q. How do you know that?

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1 A. Because he has opening. So he has opening
2 for little insert the EMD card.
3 Q. And could it read a magstripe?
4 A. No. The magstripe you have to swipe it.
5 Q. So the prototype you saw could not read a
6 magstripe?
7 A. It could read a magstripe. The first time I
8 saw it, if I remember, is with a magstripe as
9 well as the chip card (phonetic).
10 Q. So it was EMV and magstripe?
11 A. Yes.
12 Q. And other than seeing the slot into which you
13 would insert a card for EMV transactions, how do
14 you know that the prototype was capable of EMV
15 card reading?
16 A. I didn't know. I just see something that
17 made me feel worried.
18 Q. Did you use the prototype?
19 A. I didn't.
20 Q. You did not?
21 A. I did not.
22 Q. Did you talk to anyone about the prototype?
23 A. No. When I see the prototype, I also
24 communicate with Michael Kron of
25 AnywhereCommerce, and then I also try to ask

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1 him -- because Ingenico will treat me as a
2 competitor, so I talk to Michael Kron, and ask me
3 to go check and see whether he can collect more
4 information for me.
5 Q. So -- okay. So you saw this product and said,
6 this looks like Chipper, and you didn't talk to
7 anybody at the booth; is that right?
8 A. I didn't talk -- I talked to Michael Kron,
9 and also some of my staff in the booth.
10 Q. So you were accompanied by other people?
11 A. No. AnywhereCommerce also has a booth in
12 (inaudible), so I go to talk to Michael Kron and
13 then ask him to collect more information.
14 Q. And for the court reporter's benefit, Michael
15 Kron is K-R-O-N, yes?
16 A. Yeah. K-R-O-N.
17 Q. All right. So -- and I'm just trying to get this
18 sort of step by step here. So you're at the
19 Ingenico booth. You see the prototype. Do you
20 talk to anyone while you're there at the
21 prototype?
22 A. No.
23 Q. Are you alone there?
24 A. Yes.
25 Q. I assume there are Ingenico people and other

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<p style="text-align: right;">Page 181</p> <p>1 people around there, but you're not there with</p> <p>2 anyone else from BBPOS?</p> <p>3 A. That's what -- there's so many people in the</p> <p>4 (inaudible). I'm alone. I'm just myself go to</p> <p>5 the booth.</p> <p>6 Q. Did you take any pictures?</p> <p>7 A. No.</p> <p>8 Q. Did you handle the prototype?</p> <p>9 A. What do you mean by "handle"?</p> <p>10 Q. Did you touch it?</p> <p>11 A. No. I just saw it.</p> <p>12 Q. Did you see a demonstration of it?</p> <p>13 A. No.</p> <p>14 Q. How long did you stay at the booth?</p> <p>15 A. I don't remember that.</p> <p>16 Q. Short time?</p> <p>17 A. Short time, yes.</p> <p>18 Q. And after you left the booth, did you go to the</p> <p>19 AnywhereCommerce booth?</p> <p>20 A. Yes.</p> <p>21 Q. And you talked to Michael Kron?</p> <p>22 A. Yes.</p> <p>23 Q. And you asked him if he could find out more about</p> <p>24 this --</p> <p>25 A. Yes.</p>	<p style="text-align: right;">Page 183</p> <p>1 Q. Do you know if Michael Kron used the product?</p> <p>2 A. I don't know.</p> <p>3 Q. Do you know if he even touched it?</p> <p>4 A. I don't know.</p> <p>5 Q. Do you know if he was able to determine any</p> <p>6 information about that prototype that you hadn't</p> <p>7 seen?</p> <p>8 A. I don't know.</p> <p>9 Q. So what did you do after you and Michael had each</p> <p>10 seen this prototype?</p> <p>11 A. What did I do? What can I do? I do nothing.</p> <p>12 Q. Well, you said you were worried, right?</p> <p>13 A. I was -- can you repeat?</p> <p>14 Q. You were worried?</p> <p>15 A. Yeah, I was worried. Except worried, what</p> <p>16 can I do?</p> <p>17 Q. Why were you worried?</p> <p>18 A. Because ROAM Data is buying the product from</p> <p>19 us, and then Ingenico has similar product. So I</p> <p>20 start to worry that, you know, ROAM Data may be</p> <p>21 forced to buy the product from Ingenico. And it</p> <p>22 also remind me about what Will Graylin said in</p> <p>23 2012. Because if Ingenico has a product which</p> <p>24 function same as the Chipper, like (inaudible)</p> <p>25 like the Chipper, then ROAM Data can simply sell</p>
<p style="text-align: right;">Page 182</p> <p>1 Q. -- prototype, yes?</p> <p>2 A. Yes.</p> <p>3 Q. Did you say anything else to him?</p> <p>4 A. No.</p> <p>5 Q. Did you tell him about the prototype you just</p> <p>6 saw?</p> <p>7 A. Yeah. I told Michael that Ingenico has a</p> <p>8 product which competes with our Chipper. It</p> <p>9 looks similar to our Chipper. And I asked</p> <p>10 Michael to go to Ingenico booth to find out more</p> <p>11 information.</p> <p>12 Q. Did he do that?</p> <p>13 A. I think so.</p> <p>14 Q. Did he tell you anything about that?</p> <p>15 A. It's the same. It's almost the same as our</p> <p>16 product.</p> <p>17 Q. Michael Kron told you that the prototype at the</p> <p>18 Ingenico booth was almost the same as the</p> <p>19 Chipper?</p> <p>20 A. Yes.</p> <p>21 Q. And did he explain what he meant by that?</p> <p>22 A. No.</p> <p>23 Q. Do you know if Michael Kron saw a demonstration</p> <p>24 of the product?</p> <p>25 A. I don't know.</p>	<p style="text-align: right;">Page 184</p> <p>1 Ingenico product to their customers instead of</p> <p>2 buying from BBPOS.</p> <p>3 Q. So if I understood you correctly, you were</p> <p>4 worried for two reasons. One is that if Ingenico</p> <p>5 had its own version of a product that would</p> <p>6 compete directly with Chipper, ROAM Data might</p> <p>7 prefer to do business with Ingenico rather than</p> <p>8 BBPOS, right?</p> <p>9 A. Yes.</p> <p>10 Q. And you would agree with me that that's a</p> <p>11 competitive business concern, yes?</p> <p>12 A. Yes.</p> <p>13 Q. And there's nothing inherently wrong with</p> <p>14 Ingenico coming out with a product that would</p> <p>15 compete with your Chipper product, right?</p> <p>16 A. Yes.</p> <p>17 Q. They were free to compete on that technology,</p> <p>18 right?</p> <p>19 A. Yeah. They are free to compete.</p> <p>20 Q. But you had another worry, a separate worry,</p> <p>21 which was, that you remembered what Will Graylin</p> <p>22 had said, and you questioned whether this</p> <p>23 prototype was made using BBPOS trade secrets?</p> <p>24 A. Yes.</p> <p>25 Q. What made you think that that prototype might</p>

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<p style="text-align: right;">Page 185</p> <p>1 utilize BBPOS trade secrets?</p> <p>2 A. Well, when I see the product, it just make me</p> <p>3 recall what Will Graylin said.</p> <p>4 Q. Was there anything about the product in</p> <p>5 particular that made you think that it might be</p> <p>6 built using BBPOS IT?</p> <p>7 A. Yes. Because Ingenico is not the type of</p> <p>8 company who deals mobile POS sales. Ingenico is</p> <p>9 the biggest transitional POS terminal</p> <p>10 manufacturer in the world. So they're using</p> <p>11 transitional POS. And all of a sudden, they have</p> <p>12 this Chipper like product. So I start to worry,</p> <p>13 worry. How come Ingenico come up with this type</p> <p>14 of product? This is not their main business?</p> <p>15 Q. You say "all of a sudden." Did you have some</p> <p>16 idea as to how long it took Ingenico to develop</p> <p>17 that product?</p> <p>18 A. I have no idea.</p> <p>19 Q. So why did you say all of a sudden, they have the</p> <p>20 product?</p> <p>21 A. Well, because ROAM Data kept buying the</p> <p>22 product from us. Since Will Graylin told me he</p> <p>23 was no longer with ROAM Data, he was fired by</p> <p>24 ROAM Data, and then -- you know, he was fired by</p> <p>25 ROAM Data. I'm still selling product to ROAM</p>	<p style="text-align: right;">Page 187</p> <p>1 Q. So did you ever see a product -- strike that.</p> <p>2 Was that prototype that you saw at the CARTES</p> <p>3 trade show in 2014 released as a product?</p> <p>4 A. Can you repeat your question?</p> <p>5 Q. The device you saw at the trade show was a</p> <p>6 prototype, correct?</p> <p>7 A. I think so.</p> <p>8 Q. Was that ever turned into a commercial product?</p> <p>9 A. I think so. I think so.</p> <p>10 Q. Why do you say "I think so"?</p> <p>11 A. Because in 2014 -- originally, I try to sell</p> <p>12 my Chipper to ROAM Data, and, also, we are trying</p> <p>13 to work together to sell the product to pay</p> <p>14 (inaudible). And, eventually, PayPal use</p> <p>15 Ingenico devices, not us. So I believe that</p> <p>16 their product has been commercialized and already</p> <p>17 sold -- already sold in the market.</p> <p>18 Q. If you knew -- you're familiar with your Swiper</p> <p>19 SDK, yes?</p> <p>20 A. Yes.</p> <p>21 Q. Does that Swiper SDK allow for the -- allow for</p> <p>22 the processing of an EMV transaction?</p> <p>23 A. No.</p> <p>24 Q. You can't -- if you're running the Swiper SDK on</p> <p>25 an mPOS device, you can't actually perform an EMV</p>
<p style="text-align: right;">Page 186</p> <p>1 Data in 2012, 2013, even 2014. So ROAM Data just</p> <p>2 keep buying product from us.</p> <p>3 So when I saw the product in Ingenico booth,</p> <p>4 that's why I feel that it's weird. That's why I</p> <p>5 said all of a sudden, Ingenico has an impulse to</p> <p>6 compete with us.</p> <p>7 Q. And just to complete a point you just made,</p> <p>8 Ingenico or ROAM, or however you want to think</p> <p>9 about them, continued to buy product from you</p> <p>10 until 2018, right?</p> <p>11 A. Can you repeat your question?</p> <p>12 Q. Yeah. Sure. Ingenico -- you had said that ROAM</p> <p>13 Data was still buying your products in 2013 and</p> <p>14 2014, but they were also buying your products in</p> <p>15 2015, 2016, 2017 and 2018, right?</p> <p>16 A. Yes.</p> <p>17 Q. So now that you have this worry after you've been</p> <p>18 to the booth and you've seen this product and you</p> <p>19 talked with Michael Kron and you have a worry</p> <p>20 that maybe Will Graylin was right, what did you</p> <p>21 do to investigate whether there was a problem</p> <p>22 here with your -- with respect to your trade</p> <p>23 secrets?</p> <p>24 A. What can I do? I didn't do -- I don't do</p> <p>25 anything.</p>	<p style="text-align: right;">Page 188</p> <p>1 transaction, correct?</p> <p>2 A. Correct.</p> <p>3 Q. Do you have any basis to think that Ingenico or</p> <p>4 any of the defendants have ever misused any BBPOS</p> <p>5 SDK?</p> <p>6 A. Can you repeat the question?</p> <p>7 Q. Do you have any reason to believe that any of the</p> <p>8 defendants have ever misused a BBPOS SDK?</p> <p>9 A. You said defendants. You mean Ingenico?</p> <p>10 Q. Yes.</p> <p>11 A. I think so.</p> <p>12 Q. How?</p> <p>13 A. Yeah. Because they -- because the product --</p> <p>14 they communicate with the -- because ROAM Data</p> <p>15 sell the product to PayPal, and the PayPal using</p> <p>16 our audit, the Swiper. And then as we do the</p> <p>17 Mastercard transaction, and the next generation</p> <p>18 of the product is a Chipper, one Chipper also has</p> <p>19 the Mastercard functions. So to make sure that</p> <p>20 is comparable, so one of the function is to make</p> <p>21 sure that the Mastercard is -- the Mastercard is</p> <p>22 the same. The Mastercard is the same.</p> <p>23 Q. I'm not understanding what you're saying the</p> <p>24 defendants did wrong.</p> <p>25 MR. GRIFFIN: What is the question?</p>

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1 A. I haven't done anything yet.
2 Q. And then when you lost the business to PayPal,
3 did you do anything to figure out if Ingenico's
4 product utilized your trade secrets?
5 A. No. I don't have energy to do that.
6 Q. You don't have energy?
7 A. Yeah. Because by that period of time, I just
8 need to focus on the business. When ROAM Data,
9 they don't buy the product, the new order from
10 us, we are losing money. So I don't have enough
11 time or resources to do the investigation.
12 Q. So when you lost the business to PayPal, did that
13 increase your concern about the trade secret
14 issue?
15 A. Yes.
16 Q. At that point, did you think that the trade
17 secrets had been stolen and misused?
18 A. Yes.
19 Q. And what year is that?
20 A. Repeat.
21 Q. What year?
22 A. It's 2014, 2015.
23 Q. Is that before or after you see the prototype at
24 the trade show?
25 A. After.

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1 Q. And we said before, that's the end of 2014, so
2 does that -- does that orient you to the time
3 when you would have lost the PayPal business to
4 Ingenico?
5 A. Yeah. We lost the business -- we lost the
6 business of PayPal to Ingenico in 2015.
7 Q. And at that point, you think your trade secrets
8 had been violated, but you didn't terminate the
9 contract you had with ROAM Data, right?
10 A. Correct.
11 Q. And, in fact, even in 2016 and 2017 and 2018, you
12 never terminated that contract, right?
13 A. I still got some business from ROAM Data, so
14 I don't terminate the contract.
15 Q. Even though you thought they had stolen your
16 trade secrets and they were competing with you
17 using devices that unlawfully used those trade
18 secrets, right?
19 A. Yes. I still need their revenue.
20 Q. So have you ever performed any analysis of the
21 RP350X or any other Ingenico product to determine
22 how, if at all, it utilizes any of the
23 information that you've identified as trade
24 secret?
25 A. No. And --

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1 Q. Go ahead.
2 A. No. I didn't do that by myself, but I had
3 hired IP expert. They confirm -- they confirm
4 that.
5 Q. Who did you hire?
6 A. I hire IP expert. They confirm that the
7 Ingenico device is quite similar and misuse of
8 our trade secret.
9 Q. So who is this expert?
10 A. IP -- external IP expert.
11 Q. Who is it?
12 A. I think his name is Daniel.
13 Q. Daniel?
14 A. Yeah.
15 Q. Does Daniel have a last name?
16 A. Yes. I don't know.
17 Q. Does Daniel have a company?
18 A. I'm sorry. I think our Daniel -- our Daniel
19 assist the IP expert called Ivan to do the
20 analysis. Daniel is our Daniel. Daniel Tsiaia is
21 our hardware Daniel, and I think the IP expert is
22 called Ivan.
23 Q. Ivan, I-V-A-N?
24 A. Yes.
25 Q. And does Ivan have a last name?

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1 A. I don't know.
2 Q. Does Ivan have a company?
3 A. I just communicate with him via e-mail, so I
4 don't remember the company name.
5 Q. When did you first start talking to Ivan?
6 A. It's not myself that talk to Ivan. It's
7 Daniel. So that's why I miss that. It's our
8 Daniel talk to Ivan.
9 Q. Did Ivan and Daniel copy you on their e-mail
10 correspondence?
11 A. No.
12 Q. So when did anybody from BBPOS first start
13 talking with Ivan?
14 A. 2018.
15 Q. Do you know where in the world Ivan is situated?
16 A. He's in United States.
17 Q. Do you know where?
18 A. I don't know. I just communicate with him --
19 Daniel communicate with him via e-mail. So I do
20 not care where he is in U.S.
21 Q. And what did you provide to Ivan so that he could
22 perform his analysis?
23 A. I provide our (inaudible) schematic, our
24 source code. So -- and I just have Daniel to
25 provide as much detail as possible to Ivan to do